



Barrier Reef Fibreglass Pools

Regular Services Agreement

1. Pool Service option 1

FULL ON-SITE SERVICE (Includes the below)

Pool

- **Vacuum pool** and brush sides if necessary
- Net the surface of the pool (if required)
- Skimmer basket emptied (sock replaced if r'qd)
- Pump lint pot checked and emptied if required
- Filter pressure guage checked (if working etc.)
- Backwash sand filter if required
- Hose down cartridge filter if required.
- General inspection of all filtration etc.

Water

- Carry-out pool-side water testing including:
 1. Salt
 2. Ph
 3. Total Alkalinity
 4. Free Chlorine
 5. Calcium Hardness
 6. Chlorine Stabiliser
- Prepare on-site pool water report / Tax Invoice
- Add all required chemicals (actual cost of all chemicals, and/or crystal cubes and skimmer socks, is extra)

Finish

- Check to see if pool is left tidy
- Check to see if pool gates used are closed etc.
- Any hose etc. used to be rolled up etc.
- Leave service report / Tax Invoice in letterbox

Cost \$44.00

Per visit (Inc GST) plus consumables ☐
(Please tick)

2. Pool Service option 2

PART ON-SITE SERVICE (Includes the below)

Pool

- **No** Vacuuming of pool or brushing of sides
- **No** netting of pool surface
- Skimmer basket emptied (sock replaced if r'qd)
- Pump lint pot checked and emptied if required
- Filter pressure guage checked (if working etc.)
- Backwash sand filter if required
- Hose down cartridge filter if required.
- General inspection of all filtration etc.

Water

- Carry-out pool-side water testing including:
 1. Salt
 2. Ph
 3. Total Alkalinity
 4. Free Chlorine
 5. Calcium Hardness
 6. Chlorine Stabiliser
- Prepare on-site pool water report / Tax Invoice
- Add all required chemicals (actual cost of all chemicals, and/or crystal cubes and skimmer socks, is extra)

Finish

- Check to see if pool is left tidy
- Check to see if pool gates used are closed etc.
- Any hose etc. used to be rolled up etc.
- Leave service report / Tax Invoice in letterbox

Cost \$30.00

Per visit (Inc GST) plus consumables ☐
(Please tick)

Frequency of service chosen:

1. Weekly ☐
2. Fortnightly ☐
3. Every third Week ☐
4. Once a month ☐

Continue service until:

Date: ___/___/___ or ☐
when advised by occupant to cease services ☐

Do any pets need to be secured? Y ☐ N ☐

Adding Chemicals: From our supply? Y ☐ N ☐

If not, location of chemicals: _____

Add crystal cube if required? Y ☐ N ☐

Add new skimmer sock(s) if required? Y ☐ N ☐

Contact required day before each service? ☐ ☐

If so, SMS (Text) ☐ email ☐ Mobile ☐

Mobile or email: _____

Access to property is via: _____

Additional Instructions: _____

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Contact / Property Details

Client Name: _____ Phone (H): _____
Address of property: _____ Phone (M): _____
_____ Phone (W): _____
Email: _____

Invoicing: ☐ Leave Tax Invoice in letter box ☐ alternate address for Tax Invoice

(Alternative Invoicing Address – if applicable)

Payment

Methods of payment: ☐ Cheque (Terms 14 days) (made payable to BARRIER REEF FIBREGLASS POOLS)

☐ Direct Deposit / Internet Banking
(BSB: **014-681** ACN: **110 731 779**) *Please use Invoice number as reference.*

(preferred method) ☐ **Credit card** (VISA , BANKCARD and MASTERCARD only - sorry no AMEX)

Card Number:

Name on Card: _____ Signature: _____ Expiry Date: ____ / ____

The following terms and conditions apply to the service:

1. Safety Issues

The homeowner/resident is responsible to maintain local council policies, Australian Standards and Building Codes on issues such as pool fencing and gates, and all other safety issues. Our staff will ensure each gate used will be shut etc. upon leaving the premises. We do not check your pool fence and or gates for AS1926.1 compliance.

2. Water Level

The client is asked to keep the water level of the pool at a normal operating level prior to our on-site visit. We may add water while on site and will turn it off when we leave.

3. Chemicals

All chemicals are provided by us (on-charged accordingly) and stored in our vehicles. This includes chlorine, balancing chemicals, chlorine stabiliser, algaecides and phosphate starvers etc. Any special treatment chemicals not carried on-board these vehicles.

4. Payment Terms

Service is billed at the beginning of the month and must be paid by the end of the month in order to insure uninterrupted service. Repairs are billed when done and are payable upon receipt. Unpaid bills will result in suspension or cancellation of service.

5. Rain

In the event of rain additional chemicals may be required (i.e. chlorine and salt in particular) After a spell of heavy rain the water in swimming pools needs to be treated with an increased amount of chlorine to ensure clarity.

6. Termination

Service may be terminated at will by either party with no advance notice.

7. Pets

The homeowner/resident is responsible to contain and restrain their pets.

8. Additional Cleanup Charges

In the event that the pool is unusually dirty at time of service is started or in the event that the pool receives excessive debris and/or dirt load due to landscaping or poor draining, there will be an additional charge of \$45.00 per hour for each hour over the normal time. We will contact you to advise of this if it is necessary etc.

9. Customer Satisfaction

Our goal is your complete satisfaction. In the event that a job is not satisfactorily completed, it is the customers responsibility to notify Barrier Reef Fibreglass Pools within 7 days (preferably sooner), so that we can look into the matter and resolve it quickly. If you do not bring the issue to our attention during that time frame, then we cannot issue any credits.

The above prices and specifications are satisfactory and are hereby accepted. I hereby authorize you to do the work and agree to pay according to the terms outlined in this agreement.

Date _____ Client acceptance / Signature _____

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